



CRÈCHE DROP & SHOP

ACTIVE NATION

Welcome to our ‘Drop & Shop’ sessions!

The session is for the total period of 2 hours. We have to keep to this time limit to ensure that we are not in breach of any of our registration requirements set by Ofsted. We take our responsibility to ensure that we operate within our requirements at all times very seriously, it is therefore essential that you return from your Drop & Shop session on time. If you are late back we will be charging a £10 penalty fee. We have the right to withdraw your access to Drop & Shop if necessary due to lateness.

The cancellation policy will run in line with the current crèche cancellation policy. If you would like to cancel your booking and receive a refund this must be done 48 hours prior to the time of your booking. If you would simply like your session moved due to illness or other circumstances then you must ensure you have contacted the centre to move you’re booking at least 3 hours prior to the start time of your booking.

It is advisable if your child has never visited us before to ensure that you have booked half an hour visits using our usual Crèche system prior to attending Drop & Shop. This will ensure that you are able to spend time with your child settling them in before you leave the premises. Please ask the Crèche staff for more guidance on settling your child in with us.

Please ask a member of staff for a Crèche leaflet and information on our policies and procedures if this is the first time you have visited the Crèche.

Kind Regards

Becki Ellis – Crèche Manager

Please sign below to agree to the points in this letter before you can leave your child with us for a Drop & Shop session.

Signed Date

CENTRE OPENING TIMES

Monday - Saturday 6.30am - 10.30pm
The pool closes at 6pm on Saturday
Sunday 7.00am - 10.30pm

CRÈCHE OPENING TIMES

Monday - Friday 9.00am - 4.00pm
Saturday 9.30am - 12.30pm

WWW.ACTIVENATION.ORG.UK

Managed on behalf of
Vale of White Horse District
Council by Active Nation

